

## The problem

Financial literacy in Australia

- Only 66\% of Australians can be classified as financially literate
- 1 in 4 people answer the Big 5 questions correctly
- Young people aged 18-24 have especially low financial literacy
- Women score less than men (60\% vs 76\% correct)

Financial education offers some benefit, but not much

## What is the benefit of learning by doing?

Purchasing a home:

- Often single biggest financial decision
- Process: time consuming, highly involved, requires intense and sustained planning
- Requires: comparing homes (features, location, restrictions, price); comparing finance products and providers (fixed or variable interest rates), legal implications (obligations, negotiations, town planning and property checks)
- Understanding of the general economic environment, formulating views of the future (interest rates, employment)
- hot markets - decision making under pressure
- Information asymmetry- financial product providers, but also real estate agents and unethical bidding behaviours.
- What role do mortgage brokers and friends/family play in building financial knowledge during this process?



## Research Background

## Mortgage debt demand

－Household factors influenced the amount of debt（family size，income） and the debt was often used to purchase non－housing assets（Jones，1993； Brueckner，1994；Ling \＆McGill，1998）．
Choice between fixed and variable－rate mortgages
－Marketing influenced take up of fixed rate mortgages in the UK in the 90＇s （Leece，2000）
－low earnings，limited education and lower financial mastery associate with variable－rate mortgages in Sweden（Hullgren and Soderbeg，2013）


## Research Background

Future interest rates
－that borrowers did not have a good understanding of the potential for interest rate changes in the future（Bucks and Pence，2008）．
－consumers with present bias preferred interest－only loans（Gathergood and Weber， 2017a）
Financial literacy
－consumers with good financial literacy were more informed about their mortgage contract and generally had lower interest rates than those without good financial literacy （Huston，2012；Bialowolski et al．2020）
－consumers with limited＇financial know－how＇were associated with choosing interest－only loans and were reluctant to choose between fixed rate and variable mortgage loans（Seay， Preece and Le，2017）
－not understanding compound interest＇s effect on mortgage loan repayments were a reason for young people failing to get into the housing market（Gathergood and Weber， 2017b）

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## Research Background

Mortgage delinquency
－consumers with lower financial knowledge increased the probability of selecting a risky mortgage in the U．S．（Zahirovic－Herbert，Gibler，\＆Chatterjee， 2016）．
－Consumers with high financial confidence were at much less risk of delinquent repayments（Kim，Lee \＆Hanna，2020）

## Advice

－adverse impacts of low financial literacy and mortgage delinquency may be partially overcome with face－to－face interaction with brokers（Conklin，2017）
－when consumers consulted others to make their mortgage decision，（financial advisers and peers），they were able to navigate the financial risks better（Cox， Brounen and Neuteboom，2015）


## Data

－HILDA Survey－tracks 19，914 participants in over 8，000 households since 2000
－Individual Self－Complete Questionnaire－demographic and socio－economic data（annual）and 5 FL Q＇s（2016 and 2020）
－Household Questionnaire－home asset ownership＋other assets in Wealth Module（every four years－2002，2006，2010， 2014 and 2018）
－EHO－owned property in 2018 and beforehand
－FHO－owned property in 2018 and not beforehand
－NHO－never owned property since 2000

## RQ's

H1: Acquiring a property for the first time increases the financial literacy score for individuals.

H2: Acquiring subsequent properties marginally improves financial literacy scores.

|  | Variable |  |  |  |  |  | EH |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2016 | 2020 | 2016 | 2020 | 2016 | 2020 |
|  | 1. Suppose you had \$100 in a savings | 102* (=1) | 0.4/9 | $0.39 /$ | 0.505 | 0.408 | 0.697 | 0.655 |
|  | account and the interest rate was $2 \%$ per | Other value ( $=0$ ) | 0.001 | 0.002 | 0.004 | 0.002 | 0.004 | 0.001 |
|  | year. After 5 years, how much do you | Do not know ( $=0$ ) | 0.071 | 0.099 | 0.145 | 0.184 | 0.093 | 0.143 |
|  | think you would have in the account if you | Refuse to answer ( $=0$ ) | 0.005 | 0.001 | 0.010 | 0.005 | 0.010 | 0.002 |
|  | left the money to grow? | Non responding person ( $=0$ ) | 0.444 | 0.501 | 0.337 | 0.400 | 0.196 | 0.198 |
|  |  | More than today ( $=0$ ) | 0.063 | 0.064 | 0.095 | 0.083 | 0.079 | 0.082 |
|  | 2. Imagine the interest rate on your | Exactly the same ( $=0$ ) | 0.042 | 0.046 | 0.084 | 0.070 | 0.063 | 0.063 |
|  | savings account was $1 \%$ per and inflation | Less than today* ( $=1$ ) | 0.398 | 0.328 | 0.377 | 0.322 | 0.585 | 0.561 |
|  | was $2 \%$ per year. After 1 year, how much | Do not know ( $=0$ ) | 0.049 | 0.060 | 0.096 | 0.120 | 0.067 | 0.093 |
|  | in this account? | Refuse to answer ( $=0$ ) | 0.005 | 0.001 | 0.012 | 0.005 | 0.010 | 0.003 |
|  |  | Non responding person ( $=0$ ) | 0.444 | 0.501 | 0.337 | 0.400 | 0.196 | 0.198 |
|  |  | True (=0) | 0.085 | 0.061 | 0.154 | 0.095 | 0.107 | 0.084 |
|  |  | False* (=1) | 0.436 | 0.363 | 0.430 | 0.360 | 0.630 | 0.599 |
|  | company usually provides a safer return | Do not know ( $=0$ ) | 0.032 | 0.072 | 0.071 | 0.140 | 0.059 | 0.116 |
|  |  | Refuse to answer ( $=0$ ) | 0.003 | 0.003 | 0.008 | 0.004 | 0.008 | 0.002 |
|  |  | Non responding person ( $=0$ ) | 0.444 | 0.501 | 0.337 | 0.400 | 0.196 | 0.198 |
|  | 4. Suppose by the year 2020 your income | More than today ( $=0$ ) | 0.016 | 0.019 | 0.019 | 0.020 | 0.020 | 0.023 |
|  | has doubled, but the prices of all of the | Exactly the same as today* (=1) | 0.467 | 0.419 | 0.477 | 0.434 | 0.637 | 0.643 |
|  | things you buy has also doubled. In 2024, | Less than today ( $=0$ ) | 0.060 | 0.041 | 0.128 | 0.092 | 0.118 | 0.100 |
|  | will you be able to buy more than today, | Do not know ( $=0$ ) | 0.010 | 0.019 | 0.029 | 0.049 | 0.019 | 0.034 |
|  | exactly the same as today, or less than | Refuse to answer ( $=0$ ) | 0.004 | 0.002 | 0.011 | 0.005 | 0.010 | 0.003 |
|  | today with your income? | Non responding person ( $=0$ ) | 0.444 | 0.501 | 0.337 | 0.400 | 0.196 | 0.198 |
|  |  | True* (=1) | 0.454 | 0.406 | 0.495 | 0.426 | 0.687 | 0.668 |
|  | 5. Please tell me whether this statement is | False (=0) | 0.080 | 0.058 | 0.109 | 0.077 | 0.078 | 0.072 |
|  | true or false. "An investment with a high | Don't know ( $=0$ ) | 0.019 | 0.034 | 0.052 | 0.093 | 0.031 | 0.060 |
|  | return is likely to be high risk". | Refuse to answer ( $=0$ ) | 0.003 | 0.001 | 0.008 | 0.004 | 0.007 | 0.002 |
|  |  | Non responding person (=0) | 0.444 | 0.501 | 0.337 | 0.400 | 0.196 | 0.198 |
|  | FINLITSCORE |  | 2.234 | 1.913 | 2.284 | 1.951 | 3.237 | 3.126 |

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Table 3．Asset Ownership Descriptive Statistics， 2018

| Type | Asset | Participation <br> rate |  |  | Mean | Min | Max |
| :--- | :--- | ---: | ---: | ---: | ---: | ---: | ---: |$\quad$ SD



## Difference－in－Difference Method

－measures what effect the new activity（of buying a home）had on financial literacy scores
－The DID method is strongly dependent on the parallel trend assumption， i．e．without buying a first home，the outcome variable of FHO and NHO would have followed the same time paths．With only one observation to depend on in 2016，it is difficult to verify that FHO and NHO were following the same trend in FINLITSCORE＇s over time
－$y_{i t}=\beta_{1} \times$ Time $_{t}+\beta_{2} \times$ FHO $_{i}+\beta_{3} \times$ DID $_{i t}+\beta_{4} \times r_{i}+\beta_{5} \times A_{i}+$ const $+\varepsilon_{i t}$
－$D I D_{i t}$ is the interaction term for Time $_{t} \times \mathrm{FHO}_{i}$

|  | Table 1．Dem | nographic Descriptive Statistic |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | FHO | EHO | NHO |
|  | Variable |  | Mean | Mean | Mean |
|  | Gender | Male（＝0） | 0.507 | 0.487 | 0.486 |
|  | Gender | Female（ $=1$ ） | 0.493 | 0.513 | 0.514 |
|  |  | ＜24（＝1） | 0.426 | 0.284 | 0.424 |
|  |  | 25－34（＝2） | 0.202 | 0.140 | 0.021 |
|  |  | 35－44（＝3） | 0.110 | 0.118 | 0.112 |
|  | Age | 45－54（＝4） | 0.077 | 0.131 | 0.091 |
|  |  | 55－64（＝5） | 0.059 | 0.136 | 0.062 |
|  |  | ＞65（＝6） | 0.049 | 0.180 | 0.066 |
|  |  | Degree or higher qualification（＝1） | 0.168 | 0.228 | 0.120 |
|  | Educational | Vocational qualification（＝2） | 0.184 | 0.255 | 0.222 |
|  | attainment | Year 12 （＝3） | 0.063 | 0.117 | 0.106 |
|  |  | ＜Year 12 （＝4） | 0.097 | 0.183 | 0.201 |
|  |  | Couple（＝1） | 0.222 | 0.270 | 0.184 |
| 1 |  | Couples with children（ $=2$ ） | 0.654 | 0.510 | 0.437 |
|  | Household | Lone parent with children（ $=3$ ） | 0.077 | 0.083 | 0.217 |
| － |  | Multi－family／other（＝4） | 0.019 | 0.012 | 0.037 |
|  |  | Lone person（＝5） | 0.027 | 0.124 | 0.124 |
|  |  | Employed（＝1） | 0.380 | 0.506 | 0.391 |
|  | Employment | Unemployed（＝2） | 0.022 | 0.023 | 0.044 |
|  |  | Not in the workforce（＝3） | 0.110 | 0.254 | 0.213 |
|  |  | ＜\＄30，000（＝1） | 0.040 | 0.094 | 0.176 |
|  |  | \＄30，000－\＄49，999（＝2） | 0.055 | 0.115 | 0.196 |
|  | Income | \＄50，000－\＄79，999（＝3） | 0.117 | 0.143 | 0.224 |
|  | band | \＄80，000－\＄124，999（＝4） | 0.305 | 0.228 | 0.235 |
|  |  | \＄125，000－\＄199，999（＝5） | 0.319 | 0.260 | 0.128 |
|  |  | ＞\＄200，000（＝6） | 0.163 | 0.159 | 0.041 |
|  |  | None | 0.746 | 0.477 | 0.640 |



Table 2．Financial Literacy Descriptive Statistics， 2016 and 2020 （Means）

## Results

| Variable |  | FHO |  | NHO |  | EHO |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 2016 | 2020 | 2016 | 2020 | 2016 | 2020 |
| 1．Suppose you had $\$ 100$ in a savings account and the interest rate was $2 \%$ per year．After 5 years，how much do you think you would have in the account if you left the money to grow？ | 102＊（＝1） | 0.479 | 0.397 | 0.505 | 0.408 | 0.697 | 0．655 ${ }^{-}$ |
|  | Other value（ $=0$ ） | 0.001 | 0.002 | 0.004 | 0.002 | 0.004 | 0.001 |
|  | Do not know（ $=0$ ） | 0.071 | 0.099 | 0.145 | 0.184 | 0.093 | 0.143 |
|  | Refuse to answer（ $=0$ ） | 0.005 | 0.001 | 0.010 | 0.005 | 0.010 | 0.002 |
|  | Non responding person（ $=0$ ） | 0.444 | 0.501 | 0.337 | 0.400 | 0.196 | 0.198 |
| 2．Imagine the interest rate on your savings account was $1 \%$ per and inflation was $2 \%$ per year．After 1 year，how much would you be able to buy with the money in this account？ | More than today（ $=0$ ） | 0.063 | 0.064 | 0.095 | 0.083 | 0.079 | 0.082 |
|  | Exactly the same（ $=0$ ） | 0.042 | 0.046 | 0.084 | 0.070 | 0.063 | 0.063 |
|  | Less than today＊（ $=1$ ） | 0.398 | 0.328 | 0.377 | 0.322 | 0.585 | 0.561 |
|  | Do not know（ $=0$ ） | 0.049 | 0.060 | 0.096 | 0.120 | 0.067 | 0.093 |
|  | Refuse to answer（ $=0$ ） | 0.005 | 0.001 | 0.012 | 0.005 | 0.010 | 0.003 |
|  | Non responding person（ $=0$ ） | 0.444 | 0.501 | 0.337 | 0.400 | 0.196 | 0.198 |
| 3．Please tell me whether this statement is true or false．＂Buying shares in a single company usually provides a safer return than a managed share fund＂． | True（＝0） | 0.085 | 0.061 | 0.154 | 0.095 | 0.107 | 0.084 |
|  | False＊（ $=1$ ） | 0.436 | 0.363 | 0.430 | 0.360 | 0.630 | 0.599 |
|  | Do not know（ $=0$ ） | 0.032 | 0.072 | 0.071 | 0.140 | 0.059 | 0.116 |
|  | Refuse to answer（ $=0$ ） | 0.003 | 0.003 | 0.008 | 0.004 | 0.008 | 0.002 |
|  | Non responding person（ $=0$ ） | 0.444 | 0.501 | 0.337 | 0.400 | 0.196 | 0.198 |
| 4．Suppose by the year 2020 your income has doubled，but the prices of all of the things you buy has also doubled．In 2024， will you be able to buy more than today， exactly the same as today，or less than today with your income？ | More than today（＝0） | 0.016 | 0.019 | 0.019 | 0.020 | 0.020 | 0.023 |
|  | Exactly the same as today＊（ $=1$ ） | 0.467 | 0.419 | 0.477 | 0.434 | 0.637 | 0.643 |
|  | Less than today（ $=0$ ） | 0.060 | 0.041 | 0.128 | 0.092 | 0.118 | 0.100 |
|  | Do not know（ $=0$ ） | 0.010 | 0.019 | 0.029 | 0.049 | 0.019 | 0.034 |
|  | Refuse to answer（ $=0$ ） | 0.004 | 0.002 | 0.011 | 0.005 | 0.010 | 0.003 |
|  | Non responding person（ $=0$ ） | 0.444 | 0.501 | 0.337 | 0.400 | 0.196 | 0.198 |
|  | True＊（ $=1$ ） | 0.454 | 0.406 | 0.495 | 0.426 | 0.687 | 0.668 |
| 5．Please tell me whether this statement is true or false．＂An investment with a high return is likely to be high risk＂． | False（＝0） | 0.080 | 0.058 | 0.109 | 0.077 | 0.078 | 0.072 |
|  | Don＇t know（ $=0$ ） | 0.019 | 0.034 | 0.052 | 0.093 | 0.031 | 0.060 |
|  | Refuse to answer（ $=0$ ） | 0.003 | 0.001 | 0.008 | 0.004 | 0.007 | 0.002 |
|  | Non responding person（ $=0$ ） | 0.444 | 0.501 | 0.337 | 0.400 | 0.196 | 0.198 |
| FINLITSCORE |  | 2734 | 1912 | 7784 | 195 | 3727 | 3126 |

FINLITSCORE
Note：＊correct responses．
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|  |  | FHO |  |  | NHO |  | EHO |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | (1) | (2) | (3) | (1) |  | (2) |  | (3) | (1) | (2) | (3) |  |
|  | Household Type | 0.003 *** |  |  |  |  | 0.000 | ** |  |  | 0.000 |  |  |
|  |  |  | 0.001 |  |  |  | 0.001 |  |  |  | 0.001 |  |  |
|  | Employment Status |  | $0.205^{* * *}$ |  |  |  | -0.192 | *** |  |  | -0.193 *** |  |  |
|  |  |  | 0.004 |  |  |  | 0.006 |  |  |  | 0.006 |  |  |
|  | Income |  | 0.072 *** |  |  |  | 0.041 | ** |  |  | $0.041^{* *}$ |  |  |
|  |  |  | 0.001 |  |  |  | 0.002 | *** |  |  | 0.002 |  |  |
|  | Children |  | $0.227^{* * *}$ |  |  |  | 0.074 |  |  |  | 0.072 *** |  |  |
|  |  |  | 0.004 |  |  |  | 0.004 |  |  |  | 0.004 |  |  |
|  | Shareowner |  |  | $0.512^{* * *}$ |  |  |  | $0.297^{* * *}$ |  |  |  | 0.300 *** |  |
|  |  |  |  | 0.028 |  |  |  |  | 0.028 |  |  | 0.028 |  |
|  | Other Property |  |  | $0.105^{* *}$ |  |  |  |  | -0.057 |  |  | -0.048 |  |
|  |  |  |  | 0.032 |  |  |  |  | 0.033 |  |  | 0.032 |  |
|  | Business owner |  |  | $-0.180^{* * *}$ |  |  |  | -0.296 *** |  |  |  | -0.288*** |  |
|  |  |  |  | 0.042 |  |  |  |  | 0.043 |  |  | 0.042 |  |
|  | Constant | 2.944 *** | 2.932 *** | 2.944 *** | 3.099 | *** | 4.015 | *** | $3.099^{* * *}$ | $2.099^{\text {*** }}$ | 3.650 *** | $2.099^{* * *}$ |  |
|  |  | 0.010 | 0.022 | 0.010 | 0.011 |  | 0.030 |  | 0.011 | 0.017 | 0.031 | 0.017 |  |
|  | R2 | 0.023 | 0.629 | 0.026 | 0.066 |  | 0.199 |  | 0.067 | 0.076 | 0.201 | 0.077 | Y |




